

WELCOME TO



Intercambios Internacionales por Internet (Inter3) offers university-oriented consulting services and customized software solutions aimed at simplifying academic and administrative management processes.

Inter3 aids International Relations Offices by improving the management of their student exchanges abroad, especially in European universities under the Erasmus program. Inter3 also offers other services which speed up the convalidations of previous academic studies and the procurement of student placements.

History of Inter 3.es

A brief summary of our history:

- **2002** - Inter3 was conceived after detecting the convenience of automating the administrative processes that are inherent to student exchanges with foreign Universities
- **2003** - The beginning of the development of a prototype which was backed by a Final Project (Computer Engineering)
- **2004** - The prototype is completed as a first release that guarantees its technical viability. Its efficacy is evaluated, its efficiency is benchmarked, and a continuous improvement process commences
- **2005** - Suggestions and comments from multiple International Relations Coordinators from various Faculties and Engineering Schools are compiled, thus allowing personal customizations
- **2005** - Inter3, SLL is founded to satisfy the subsequent expectations. The new Inter3 combines all

of the accumulated experience with new top technological contributions

- **2006** - New services are included while the original one is extended to the needs of Spanish and foreign universities

Vision of Inter 3.es

Our utmost wish is that our clients, the Universities, may satisfy the ever-changing and ever-growing needs of their alumni, as a result of a noticeable increase in their quality of service, technological innovation, and environmental respect thanks to our green "paperless" policy.

Increase in Student Mobility

- Alleviate the national demand to venture abroad to pursue studies and professional experience
- Make it easier for foreigners to study in Spain as a gateway to the rest of Europe and Latin America
- Improve existing agreements and establish new ones with other foreign universities

Improvement of University Management

- Expedite student mobility from Spanish universities to foreign academic and professional institutions
- Automate and simplify the academic and administrative services as much as possible
- Safeguard all of the processed documentation, and keep it permanently updated and available

Optimization of Proper Resources

- Turn into strategic partners through externalization of non-fundamental university services
- Readjust and reduce the administrative workload of the current staff assigned to these processes
- Paliates the overload of the personnel dedicated to the adaptation of the new study plans according to the new European Higher Education Area (also known as the Bologna Process)

Mission of Inter 3.es

Our entrepreneurial mission consists of the accomplishment of the following main objectives that we have defined as key elements in our short-, mid- and long-term evolution:

- **Quality of Service** - our commitment to improve total quality, which the university offers its students, entitles us to offer an exceptional refinement in our services
- **Customer Care** - the close relationship with the university allows us to perceive its changing needs more clearly and rapidly customize our services as a result of any new situation
- **Technological Innovation** - makes it possible to assure and intensify our competitiveness, transform ideas into profitable services, and improve the efficacy and the efficiency of university processes
- **Transactional Security** - its supervision is of vital importance to guarantee that our services will offer total reliability, certainty and trust in all of the operations that are performed

- **Environmental Respect** - its protection is a commitment we undertake, by establishing an internal policy of minimizing the environmental impact of all of our activities

Human Resources of Inter 3.es

General Director - **José Manuel Campos Hernández**, Mechanical Engineer (PhD) of the ICAI, Founding Partner

- Originator of the initial idea of the Inter3 service and founder of the company
- Former university professor at the Politécnica-UPM, Comillas-UPCo y Europea-UEM of Madrid
- Previous Vice Dean of the ICAI (UPCo) and Dean of the Escuela Superior Politécnica (UEM)

Financial Director - **María Fe Vicente de Foronda**, Secretarial Management, Founding Partner

- Vast experience in companies of marketing of goods and services
- Exercised career in the civil construction sector and housing promotion
- Mastery of the import-export sector covering the asian markets

Commercial Director - **Alberto Zanmatti Yuste**, Industrial Engineer of the ICAI

- Collaborator for several years in the International Relations Office of the ICAI (UPCo)
- Predominant professional career in Consulting: Informatics, Industry and Energy
- Previous Area Director for Industrial Engineering at the Escuela Superior Politécnica (UEM)

Informatics Director - **Salvador Vicente de Valenzuela**, Computer Engineer of the ICAI

- Expert in security processes, data automation and intelligent-systems design
- Maintenance specialist of systems and widely distributed internet networks
- Specialized career in Information and Communication Technology enterprises

Technical Director - **Iván Fernández Román**, Computer Engineer of the ICAI

- Developer of the first prototype and of the new version of the Inter3 system application
- Worked for International Relations Office at the Universidad Pontificia Comillas-UPCo
- Senior informatics consultant, specialized in the development of on-line applications

Technical Resources of Inter 3.es

In order to offer the best quality of service to our clients, Inter3 is designing its very own Datacenter and has decided to venture on Open Source and on the usage of Free Software to attain its technological independence and to favor compatibility, communication and standardization among different systems.

Connectivity and External Servers

Hosting provided by Grito.Net (Principal)

- Server: Pentium IV 2.4GHz, 1GB RAM, 2 40GB HDD in RAID(1), 2 NIC Ethernet Gigabit
- Redhat Linux 9.0, PHP 5.0.4, MySQL 4.0.25, PostgreSQL 7.4.2
- Our own SSL with dedicated IP for secure transactions and email
- 99.5% guaranteed uptime and automatic backup management

- Multioperator connectivity with a total capacity of 25Gbps on a CISCO-certified network

Virtual Housing provided by Interdominios (Redundant)

- Virtual server using "virtuozo" technology. Resource allocation.
- Fedora Linux Core 1
- Connectivity through Teleglobe. Multiple 155 Mb lines to the Internet backbone
- Guaranteed uptime of 99,5% and automatic backup management

Informatics Equipment (internal)

Hardware

- PC and Apple systems (client/server)
- Internal Server: Dual processor; RAID-1 setup (Mirroring of external systems)

Software

- S.O: MAC OS X 10.4 Tiger, Windows XP Professional, Windows 2000 Server, Ubuntu 5.10 Breezy Badger, Debian 3.1
- Office Suites: MS Office XP Professional, OpenOffice.org 2.0, Mozilla Thunderbird and Firefox
- Servers: Postfix, Apache, Egroupware, Sub-version Repositories, Vmware Server, Mantis, Vnc, Linux HA (High availability cluster)...

Communications

- ADSL2+: 20Mbps/1Mbps, Enterprise service, provided by T-ONLINE Telecommunications Spain, S.A.U (Principal)
- ADSL2+: 20Mbps/1Mbps, Enterprise service, provided by Jazz Telecom S.A. (Redundant)
- Two Wireless 11g (54Mbps) 4-port Routers and two 10/100Mbps 8-port Switches

Inter 3 Service - International

Our customized service to automate the relations among local universities and other foreign universities and institutions, thus facilitating and stimulating two-way student exchanges.

Inter3 - Intercambios Internacionales por Internet

- Manages the complex processes involved in performing and recognizing academic stages abroad
- Efficiently administers the incorporation of foreign students into the host University
- Constantly updates the generated information of the exchange process, both uniquely and accurately
- Offers complete information at any given time and place through a secure connection
- Guarantees hierarchical control over the total process to the university authorities

Advantages of the Inter 3 Service

- Boosting of the bidirectional mobility flow, hence freeing up academing and administrative resources
- Versatility for quick adaptability and creation of reports, thus satisfying new demands
- Traceability for the analysis of the evolution of the stored information and for decision-taking
- Permanent availability of the full version of the database to the University
- Characteristics of the stored information in the database:

- Entered directly by its author to guarantee its uniqueness
- Stored securely and redundantly to guarantee its stability
- Contrasted and validated by the university authorities to certify its authenticity

Inter 2 Service - National

This automatic simulation service helps direct, favor and hasten the processing of convalidations resulting from academic credit transfers of students coming from other universities.

Inter2 - Intercambios Nacionales por Internet

- Simulates the convalidation of the passed subjects in the event of a transfer-credit application
- Helps discover, rapidly and easily through internet, the predictable convalidation of one's studies
- Assists the candidate's decision-taking process involved in the determination of moving to another University
- Simplifies the official convalidation application for credit-transfer during enrollment
- Efficaciously and efficiently manages the official convalidation undertaken by the academic authorities

Advantages of the Inter 2 Service

- Normalization of academic credit transfers, therefore releasing academic and administrative resources
- Flexibility for a rapid adaptation of the procedure should new study plans arise
- Traceability for the analysis of the evolution of the stored information and for decision-taking
- Permanent availability of the full version of the database to the University
- Characteristics of the stored information in the database:
 - Entered directly by its author to guarantee its uniqueness
 - Stored securely and redundantly to guarantee its stability
 - Contrasted and validated by the university authorities to certify its authenticity

Inter 1 Service - Professional

This service promotes a tighter bond between the university, the institutions and the local and international enterprises in order to grant student placements to the university's alumni.

Inter1 - Servicios Profesionales por Internet

- Helps the student decide which student placement best satisfies his necessities
- Classified according to competitiveness and academic recognition, remuneration and place of accomplishment
- Furnishes a quick and easy application through internet thanks to automated process management
- Periodically evaluates the suitability of the student, the placement and the employer's satisfaction
- Makes the simultaneity of the placement and the external guidance of the Final Project possible

Advantages of the Inter 1 Service

- Triggering of the professional debut matching the interests and needs of both students and enterprises
- Boosting of professional student placements, freeing up academic and administrative resources
- Traceability for the analysis of the evolution of the stored information and for decision-taking

- Permanent availability of the full version of the database to the University
- Characteristics of the stored information in the database:
 - Entered directly by its author to guarantee its uniqueness
 - Stored securely and redundantly to guarantee its stability
 - Contrasted and validated by the university authorities to certify its authenticity

Inter 0 Service - Consulting and Mediation

This service determines the convenience of the automation of university processes with the aid of **Inter 3**, **Inter 2**, **Inter 1**, among others, to fulfill the strategic objectives of the university. It requires a Preliminary Audit which shall let us precisely perceive the situation and the current necessities of the university, determine the ideal services to improve the processes that will most benefit the academic authority and select suitable institutions with which the universities would like to establish and improve ties.

Tailored Consulting

- Aimed towards the innovative design of the new academic offers of degrees and post-degrees
- Assists the implementation of new processes and the improvement of the existing ones
- Deploys study plans with implementational variants (spatial, temporal y pedagogic)
- Facilitates the incorporation of new, unintentionally-excluded, collectives to the university
- Elaborates proposals for the externalization of certain processes involved in university management

Strategic Mediation

- Selects the most suitable foreign institutions to commence and improve relations
- Promotes student mobility by stimulating agreements and programs with foreign universities
- Strengthens mutual acknowledgment, thus facilitating the recognition of subjects and degrees
- Proposes collaborative solutions for professor mobility and joint-research
- Responds to the necessities of research and development of foreign and local enterprises

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- Titular: Intercambios Internacionales por Internet, S. L. L.
- Domicilio Social: Av. Machupichu, 16 - C; E-28043. Madrid (España)
- CIF: B - 84441724
- Correo electrónico: inter3@inter 3.es
- Teléfono/Fax: (+34) 917 489 178
- Registro Mercantil de Madrid, Tomo 21.718 - Libro 0 - Folio 47 - Sección 8 - Hoja M-386743
- Dominios de los que es titular: www.inter 3.es, www.inter 3.org

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